

27, Banani C/A, Road 17, Dhaka 1213, Bangladesh Tel: 880-2 9821111 & 9821122,Fax: 880-2 9821120 Email: sales@sarinahotel.com, www.sarinahotel.com

On behalf of the management of Hotel Sarina, may I take this opportunity to thank you and your esteemed organization for giving us the opportunity to extend our services to your valued guests.

In reference to discussion with you, we would like to offer the following Preferred Rate to facilitate you and your upcoming guests at Hotel Sarina. The Room Rates along with other facilities are given below for your kind consideration and reference.

| Room Type | Published Rate | Corporate Preferred Rate (SINGLE) | Corporate Preferred Rate (DOUBLE) |
|----------------|----------------------|--------------------------------------|--------------------------------------|
| Deluxe King | US\$ 250++ Per Night | USD 120++ Per Night | USD 145++ Per Night |
| Super Deluxe | US\$ 290++ Per Night | USD 145++ Per Night | USD 170++ Per Night |
| Premium | US\$ 320++ Per Night | USD 160++ Per Night | USD 185++ Per Night |
| Crown Suite | US\$ 500++ Per Night | USD 250++ Per Night | USD 275++ Per Night |
| Imperial Suite | US\$ 850++ Per Night | USD 425++ Per Night | USD 450++ Per Night |

Please Note the above rates are Non-Commissionable and are subject to 10% Service Charge and 15% VAT and will remain valid till October 30, 2018.

The rates quoted above include the following facilities:

- Complimentary Buffet breakfast per room per night at Summerfield's
- Complimentary pick and drop by shuttle service
- 10 % discount on food and beverage (except alcoholic beverage)
- Complimentary use of internet facilities at the rooms and public areas
- Complimentary use of Health Club facilities
- Complimentary Tea/Coffee making facilities at the rooms
- Complimentary 1 liter mineral water (local) in the room



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General Terms and Conditions

- All the rates quoted are subject to 10% Service Charge and 15% VAT (Calculated on a compound basis and actual Service Charge and VAT is 26.50%). If for any reason the government duty structure changes and or the government impose additional supplementary duties / taxes on hotel services then the new structure will be applicable with the quoted rates.
- All the rates quoted above are **Non-Commissionable** even when the reservation is made by the nominated Travel Agent of the Preferred Corporate Client.
- Our standard Check-In time is 1400 hours and standard Check-Out time is 1200 hours. For guests that arrive prior to 1400 hours, the hotel will make all the endeavors to provide the room. However, in order to have guaranteed room availability for Check-In prior to 1400 hours, the room must be pre-booked from the previous night. In this case, one night's additional room charge will apply.
- Guests Checking-Out after 1800 hours, full room charge will be applicable (subject to availability).
- One night's room charge will be applicable for No Shows unless hotel receives cancellation notice in writing 24 hours before the guest arrival by the guest or the organization concerned.
- All the booking request must be communicated to the hotel in writing (either by letter, facsimile or email).
- The Preferred Client will make an advance reservation with the hotel and the hotel will confirm the reservation subject to availability. If for any reason, the requested room category is not available, the hotel will offer alternative category of rooms/suites and the rate will be applicable for that respective category of rooms/suites.
- The hotel will send reservation confirmation to the client upon receipt of reservation request in writing. However, smoking / non-smoking preferences and bed type preferences cannot be confirmed during reservation confirmation. During the time of check-in, the hotel will make all the endeavors to allocate rooms as per preference but this will be Subject to Availability.
- During Check-In time, credit card pre authorization will be taken by the Front Office of the respective guest. In case of cash payment, full cash payment must be made during Check-In time. Guests will settle the entire bill by cash or credit cards during the time of Check-Out.



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- The hotel strongly recommends that all the reservations should be guaranteed by credit cards. If the hotel has Credit Arrangement with the Preferred Corporate Client, a letter signed by an authorized official of the Preferred Corporate Client with payment instructions will serve the purpose as guarantee.
- Payment of all amounts in connection to the Hotel shall be in Bangladesh Taka with the existing currency conversion rate of the hotel. This may be change without prior notice.
- It is highly recommended that the respective Account Manager of the hotel should be copied all correspondences in connection to room reservation at Hotel Sarina.
- This proposal, the information it contains and the information hereto or hereafter exchanged between the parties relating to this proposal, are confidential. The Preferred Corporate Client and the Hotel shall not, without the prior written consent of the other, disclose any of such information to any person outside of either party's organization.

After reviewing the Agreement of 2017/2018, please sign in token of your acceptance of the above rates and general terms and conditions. *Alternatively you can send us a confirmation mail so that we can load your rate against your company profile.*

We welcome the opportunity to clarify any queries and expand on details subsequent to submission of this Proposal. Please do not hesitate to contact us should you have any questions, or require further information. We look forward to welcome your guests and assuring you of our best possible services true to the Five Star standard all over the world.

Hotel Sarina

Name : Md.Anower Hossain Title : Front Office Manager